



MAHATHI COLLEGE  
for Innovative Learning

# MAHATHI COLLEGE OF PHARMACY

(Approved by AICTE, PCI, New Delhi & Affiliated to JNTUA, Ananthapuramu)

Madanapalle Road Railway Station,  
C.T.M. Cross Roads, MADANAPALLE Mandal  
Chittoor District, A.P. India, Pin : 517 319.

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## 5.1.4: The Report of student Grievance Committee

MAHATHI COLLEGE  
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# MAHATHI COLLEGE OF PHARMACY

(Approved by AICTE, PCI, New Delhi & Affiliated to JNTUA, Ananthapuramu)  
Madanapalle road railway station, CTM cross roads, Madanapalle, Chittoor Dt-517319

TO,

The coordinator

Internal quality assurance cell

Mahathi college of pharmacy, Madanapalli

Sub: Report on grievances received from stake holders during the academy year 2021-22 reg.,

Respected Sir,


The grievance redressal committee has received a total of 01 grievance, out of these a total of 1 grievance is accepted for redressal during the academic year 2021-22, the details are as follows.

S.NO	Grievance received on	Brief description of grievance	Action taken	Current status
1.	20/07/2021	Request to provide chairs for left hand writers in student rooms	As per students request provided chairs for left hand writers in student class rooms	Completed
2.	20/07/2021	Request to repair the student tables as they are completely damaged	As per students request repaired all the student tables as they are completely damaged	Completed
3.	23/03/2022	NIL	NA	NA

I am here by submitting the yearly report to the internal Quality Assurance cell for your kind information please.

  
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Annamayya (District), A.P.-517 319

  
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TO,

The coordinator

Internal quality assurance cell

Mahathi college of pharmacy, Madanapalli

Sub: Report on grievances received from stake holders during the academy year 2020-21 reg.,

Respected Sir,


The grievance redressal committee has received a total of 01 grievance, out of these a total of 1 grievance is accepted for redressal during the academic year 2020-21, the details are as follows.

S.NO	Grievance received on	Brief description of grievance	Action taken	Current status
1.	20/07/2020	Request to please resolve issue in noise online classes	As per students request provided best online tools to the faculty	Completed
2.	23/03/2021	NIL	NA	NA

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TO,

The coordinator

Internal quality assurance cell

Mahathi college of pharmacy, Madanapalli

Sub: Report on grievances received from stake holders during the academy year 2018-19 reg.,

Respected Sir,

The grievance redressal committee has received a total of 01 grievance, out of these a total of 1 grievance is accepted for redressal during the academic year 2018-19, the details are as follows.

S.NO	Grievance received on	Brief description of grievance	Action taken	Current status
1.	18/08/2018	Request to change the white boards as the installed white boards are not in good condition.	This grievance was brought to the notice of management through principal. The management replaced all the white boards with new white boards.	Completed
2.	20/10/2018	Request to repair the student tables as they are completely damaged	With respect to grievance received from students all the class room student and staff benches were repaired	Completed
3.	20/04/2019	Request to monitor the quality of food in canteen	This grievance has been redressed with due concern. Given strict instructions to monitor the food quality regular to canteen committee.	completed

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TO,

The co ordinator

Internal quality assurance cell

Mahathi College of pharmacy, Madanapalli

Sub: Report on grievances received from stake holders during the academy year 2017-18 reg.,

Respected Sir,


The grievance redressal committee has received a total of 01 grievance, out of these a total of 1 grievance is accepted for redressal during the academic year 2017-18, the details are as follows.

S.No	Grievance received on	Brief description of grievance	Action taken	Current status
1.	15/07/2017	Request to provide the continuous water supply.	This grievance was brought to the notice of management through principal. The management provided a continuous water supply and appointed a supervisor for regular supervision.	Completed

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## GRIEVANCE REDRESSAL MECHANISM COMMITTEE

Report of Opening Grievance Boxes in the campus

The grievance boxes in the campus are opened on 21/03/2022 in presence of the following members.

1. Chairman- Dr. Lakshminarasimhaiah, Principal
2. Coordinator - Dr. K. Rajesh Reddy, Professor

After Opening the grievance boxes, the total grievances received are found to be "1"

Copy to:

1. Administrative Officer
2. All HODs
3. Accounts Officer

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Date: 21/03/2021

## GRIEVANCE REDRESSAL MECHANISM COMMITTEE

### Report of Opening Grievance Boxes in the campus

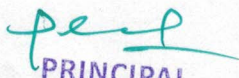
The grievance boxes in the campus are opened on 21/03/2022 in presence of the following members.


1. Chairman- Dr. Lakshminarasimhaiah, Principal
2. Co ordinator - Dr.G.Swarnalatha, Professor

After Opening the grievance boxes, the total grievances received are found to be "0"

Copy to:

4. Administarive Officer
5. All HODs
6. Accounts Officer

  
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## GRIEVANCE REDRESSAL MECHANISM COMMITTEE

Report of Opening Grievance Boxes in the campus

The grievance boxes in the campus are opened on 21/07/2021 in presence of the following members.

1. Chairman- Dr. Lakshmi Narasimhaiah, Principal
2. Coordinator - Dr. K. Rajesh Reddy, Professor


After Opening the grievance boxes, the total grievances received are found to be "0"

Copy to:

1. Administrative Officer
2. All HODs
3. Accounts Officer
4. Exam branch
5. Library

  
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## GRIEVANCE REDRESSAL MECHANISM COMMITTEE

### Report of Opening Grievance Boxes in the campus

The grievance boxes in the campus are opened on 20/07/2020 in presence of the following members.

3. Chairman- Dr. Lakshminarasimhaiah, Principal
4. Coordinator - Dr.G.Swarnalatha, Professor


After Opening the grievance boxes, the total grievances received are found to be "0"

Copy to:

6. Administrative Officer
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8. Accounts Officer
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10. Library

  
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Date: 20/04/2019

## GRIEVANCE REDRESSAL MECHANISM COMMITTEE

Report of Opening Grievance Boxes in the campus

The grievance boxes in the campus are opened on 20/04/2019 in presence of the following members.

1. Chairman- Dr. Lakshminarasimhaiah, Principal
2. Coordinator - Dr. S. Vijay Kumar, Professor

After opening the grievance boxes, the total grievances received are found to be "1"

Copy to:

1. Administrative Officer
2. All HODs
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Date: 20/04/2019

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DATE: 18/08/2018

## GRIEVANCE REDRESSAL MECHANISM COMMITTEE

Report of Opening Grievance Boxes in the campus

The grievance boxes in the campus are opened on 18/08/2018 in presence of the following members.

1. Chairman- Dr. Lakshminarasimhaiah, Principal
- 2.Coordinator - Dr.S.Vijay Kumar, Professor

After Opening the grievance boxes, the total grievances received are found to be "1"

Copy to:

1. Administarive Officer
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3. Accounts Officer
- 4.Exam branch
- 5.Library

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Date: 19/05/2018

## GRIEVANCE REDRESSAL MECHANISM COMMITTEE

Report of Opening Grievance Boxes in the campus

The grievance boxes in the campus are opened on 19/05/2018 in presence of the following members.

1. Chairman- Dr. Lakshminarasimhaiah, Principal
2. Co ordinator - Dr.P.Senthil Kumar, Professor


After Opening the grievance boxes, the total grievances received are found to be "1"

Copy to:

1. Administrative Officer
2. All HODs
3. Accounts Officer
4. Exam branch
5. Library

  
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Date: 15/07/2017

## GRIEVANCE REDRESSAL MECHANISM COMMITTEE

Report of Opening Grievance Boxes in the campus


The grievance boxes in the campus are opened on 15/07/2017 in presence of the following members.

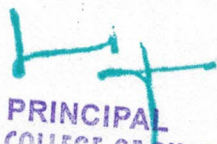
1. Chairman- Dr. Lakshminarasimhaiah, Principal
2. Coordinator - Dr. P. Senthil Kumar, Professor

After Opening the grievance boxes, the total grievances received are found to be "1"

Copy to:

1. Administrative Officer
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3. Accounts Officer

  
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